

All Delphi Supplier Portal (DSP) Users requiring assistance with DSP Registration or DSP application issues should call the Delphi Service Desk and follow the steps below:

1. Please identify yourself either as a Supplier or Delphi User, and provide the following information: (Name, E-mail, Phone, Duns code if you are a Supplier, details of issue, etc.) An Incident Number is generated for each call received by the Service desk and routed to the appropriate Team.
2. Advise the service desk operator that you have an issue with Delphi Supplier Portal registration or one of the portal application(e. g., Delphi Problem Solver, eDelphiPay, Global Web EDI, Supplier Scorecard, Supplier Suggestion/Change Request Program, Supplier Profile)
3. Request to have your Incident number routed to the **DELP_SAP_SUPPLIER_APP** inbox. **It is important not to request Covisint assistance when speaking with the Service desk to ensure that you are not directed to Covisint in error.
4. If an Incident Number is not provided before the end of your call, please be sure to request it for referencing purposes.

(*) Delphi employees requiring DSP registration assistance should follow the above steps, requesting to have your case routed to **DELP_SECURITY_NA** instead of the **DELP_SAP_SUPPLIER_APP** inbox.

Standard Service Desk Number
U.S., Canada and Mexico callers Dial 1-877-733-5744
Regional Service desk Numbers are listed on the next page

Asia Pacific

Support Hours for 5X12 Local Languages

Hours for China: 7am to 7pm Local Time

Hours for Korea: 8am to 8pm Local Time

Hours for Japan: 7:30am to 7:30pm Local Time

Australia: 1800187623

China: 10800 852 2048, 10800 152 2048, 4009911209

India: 8004405202

Indonesia: 001803442688 (Indostat) 78030114531 (PT Telecom)

Japan: 0120623261

Korea: 0807570883

Malaysia: 1800883478

Singapore: 18006227110

Thailand: 0018004410319

APAC Traveler line: 0282281505

North & South America

Delphi AMS Main Number – 877-733-5744 (877-7-DELPHI)

AMS Main Number (PSTN) 801-954-2805

(This is the backup number and allows for international calling from anywhere to reach the AMS setup)

AMS VIP Number (PSTN) 801-954-2807

Argentina 08002661657

Brasil 0800 721 2014

Delphi VIP Number: 866-710-1565

Honduras Dial 800-0123 then 8553530740

Honduras Alternate Number – 801-954-2808

Mexico 018000835931

Europe, Middle East, and Africa

Support Hours for 5X12 Local Languages

24x7 Support in English, Spanish and Portuguese

Support Hours in French: 07:00-20:00 Monday-Friday

Support Hours in German: 07:00-19:00 Monday-Friday

Support Hours in Polish: 06:30-18:30 Monday-Friday

Austria: 0800070373

Belgium: 080081552

Czech Republic: 800050035

France: 0805542576

Germany: 08007239767

Hungary: 0680981515

Italy: 800 931564

Luxembourg: 80023297

Morocco: 002-11-0011, then 8552324245

Morocco Alt: 02036849384

Netherlands: 08003949039

Poland: 800702843

Portugal: 800781382

Romania: 0800894151

Russia: 88003335191

Slovakia: 800606766

Spain: 900816712

Sweden: 020100500

Turkey: 00800448824733

United Kingdom: 08003281902

EMEA Traveler: 02036847694